

Now

Available

# Provider Notification Tool

This tool notifies physicians when their patients have events in our hospital.

## Multi-faceted, Customizable Enrollment / Delivery Options

- Options include:
  - Inpatient Admit/Discharge
  - ED Registration/Discharge
  - ICU Transfer
  - Birth
  - Death
  - Discharged AMA
- Timing
  - Email: Batched or hourly notifications offered
  - Fax: Hourly
  - Text: 15 minutes after patient event occurs
- Secondary Provider and up to 3 Proxy designations
- available. PDOC included, if available up to 7 days post discharge.
- Optional: Discharge Summary.
  - Option to stop notifications while out of the office.



## How-to Enroll

Please contact the 24/7 IT service desk at 281-325-5490. A message will be routed to the appropriate support team to assist you with getting enrolled.

## Complimentary with:

PatientKeeper Clinical Portal, Meditech Remote Access, HIE Clinical Viewer. To request remote access call our 24/7 IT service desk at 281-325-5490

## Additional Details

- Patients must identify their primary care physician during registration/admission for the notification to be sent.
- For text notifications, information will be sent as a HIPAA compliant message with the patient's first three letters of their last name and the first two letters of their first name.
- For email and fax notifications, the full patient name will be visible. Emails are encrypted.
- If you have questions or need assistance contact <click here to enter text>, Physician Support Coordinator, at <click here to enter text>.

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## Primary Provider Notification Examples

"Dear [Primary Provider],  
 Below, please find a list of patients who were recently seen at an HCA facility and identified you as their Primary Care Provider. If the patient's ED Provider Note (for ED patients) or Discharge Summary (for discharged inpatients) was available at the time of this email, you will find it attached to this email as a PDF."

Event type: ED  
 Registration

Field	
Full Name	LAST NAME, FIRST NAME
Date of Birth	19540206
Gender	Female
ED Chief Complaint	
ED Clinical Impression	
Hospital (and Campus if applicable)	Corpus Christi Med Ctr
ED Arrival Date/Time	02/29/16 14:08

## Sample Text

